



# Assuring Quality and Usefulness of Evaluations


A Dir. Jesse David

NEDA Monitoring & Evaluation Staff






# Outline

- Purpose of Quality Assurance (QA)
  - QA Considerations
  - QA Roles and Responsibilities
  - QA in the Government Evaluations Portal
  - Management Responses to assure usefulness of evaluations
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# Quality Assurance

- Provides parameters to systematically review the quality of the evaluation's:
    - Design (TOR)
    - Resulting findings
    - Robustness of its conclusions and recommendations.
  - The QA criteria (TBD) are applied to all evaluations commissioned by the national government.
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# QA Considerations

<b>Evaluation component</b>	<b>Quality assurance considerations</b>
Terms of Reference	Do the terms of reference appropriately and clearly outline the purpose, objectives, scope, and key questions for the evaluation?
Evaluation structure, methodology, and data sources:	Is the evaluation structured well?  Are the objectives, limitations, criteria and methodology fully described and appropriate?



# QA Considerations

<b>Evaluation component</b>	<b>Quality assurance considerations</b>
Findings, conclusions, and recommendations:	<p>Are findings appropriate and based on the evaluation criteria? Do they directly respond to evaluation questions?</p> <p>Do the conclusions draw from evidence presented in the evaluation and do they present logical judgements based on findings?</p> <p>Are the recommendations relevant to the subject and purposes of the evaluation, are they supported by evaluation evidence? Are the recommendations actionable?</p>

# QA Roles and Responsibilities

<b>Terms of Reference</b>	<ul style="list-style-type: none"><li>• QA-ed by evaluation commissioner, manager, and Evaluation Reference Group (ERG) prior to finalization</li></ul>
<b>Inception Report</b>	<ul style="list-style-type: none"><li>• QA-ed by the evaluation commissioner, manager, ERG, and peer reviewers for consistency with the terms of reference</li></ul>
<b>Draft Evaluation Report</b>	<ul style="list-style-type: none"><li>• QA-ed by the evaluation commissioner, manager, ERG, and peer reviewers. Comments are consolidated and anonymized.</li><li>• The evaluator/s are required to address each comment and provide justification for any disagreements</li></ul>
<b>Final Evaluation Report</b>	<ul style="list-style-type: none"><li>• Evaluation Task Force Secretariat conducts an annual quality assessment of final evaluation reports through an independent quality assessment review</li></ul>

# QA in the Government Evaluations Portal

QA Dashboard: Summary Report by Agency

## SUMMARY REPORT BY AGENCY

Region  Government Agency  Type  Completion Year  QA Completion Year

- Highly Satisfactory
- Satisfactory
- Moderately Satisfactory
- Moderately Unsatisfactory
- Unsatisfactory
- Highly Unsatisfactory



• Note: Internal access only (evaluation managers and the ETF)

# QA in the Government Evaluations Portal

## BREAKDOWN REPORT BY AGENCY


SN	Government Agency	NO. OF REPORTS	HS	S	MS	MU	U	HU
1.	Department of Agrarian Reform	0	0	0	0	0	0	0
2.	Department of Agriculture	0	0	0	0	0	0	0
3.	Department of Budget and Management	0	0	0	0	0	0	0
4.	Department of Education	0	0	0	0	0	0	0
5.	Department of Environment and Natural Resources	0	0	0	0	0	0	0
6.	Department of Finance	0	0	0	0	0	0	0
7.	Department of Foreign Affairs	0	0	0	0	0	0	0
8.	Department of Health	0	0	0	0	0	0	0
9.	Department of Information and Communication Technology	0	0	0	0	0	0	0
10.	Department of Interior and Local Government	0	0	0	0	0	0	0

- Note: Internal access only (evaluation managers and the ETF)





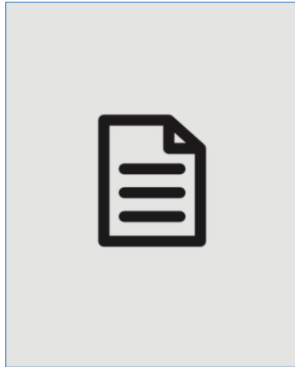
# Assuring usefulness: Management Response

- Ensures that evaluation studies are utilized and recommendations are acted upon
  - All evaluation recommendations require management responses with:
    - Key follow-up actions
    - Responsible units for implementation
    - Estimated completion dates
  - MRs are uploaded in the government evaluations portal for public access
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# Management Response in the Government Evaluations Portal

2019 - 2021 Evaluation Plan: DSWD

## IMPACT ASSESSMENT OF PANTAWID PAMILYANG PILIPINO PROGRAM



**Evaluation Plan:** 2019 - 2021  
**Evaluation Type:** Impact  
**Planned End Date:** September 2020  
**Completion Date:** November 2020  
**Status:** Completed  
**Management Response:** Ongoing  
**Evaluation Budget (in PHP):** 5,000,000

### GEP TOOLS

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#### Recommendation:

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#### Management Response:

Generally agree with the recommendation [Added: 11/15/2020] [Updated: 12/05/2020]

#### Key Action

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**Responsible**  
Project Manager

**Due date**  
JAN 2021

**Status**  
Initiated

**Remarks**  
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#### Documents



- Note: Open access



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